

Lowe's U Quick Reference



What is Lowe's U?

- Lowe's U is a micro-learning platform associates use, in store, during their working shifts to:
 - Access onboarding & advance training
 - Reference Product Knowledge, About, and How-To Discover Articles
 - Complete daily reinforcement questions

Finding Lowe's U

- The Lowe's U app (navy square with Lowe's U shield) is available on the Zebra device, SMARTphone, or terminal.



Next Steps

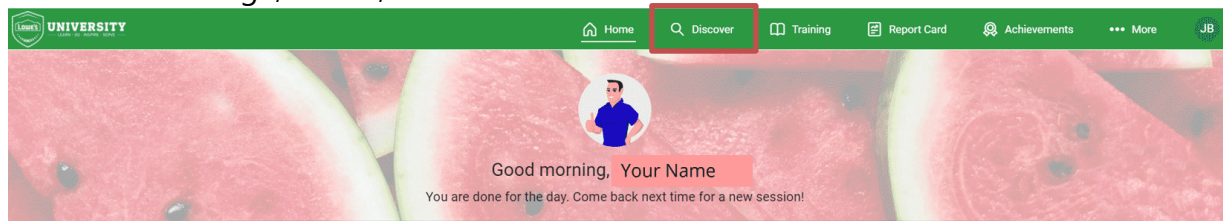
- On an associate's first log-in of the day, they will see their Broadcast Messages and either an assigned training path or 3-5 daily reinforcement questions.

What is Discover in Lowe's U?

- Discover is where on-demand learning content is available.
 - Product Knowledge, About, and How-To Articles
 - Additional training topics
 - Self-guided paths
- Associates can either browse through their department's community for department related Articles or use the search feature.
- Discover is available even if they are in an assigned path or have not answered their daily questions.

How to Access Discover

- Once an associate signs into Lowe's U, click on the "Discover" tab in the top banner to access Product Knowledge, About, and How-To Articles.



Note: The Lowe's U banner image and theme may change in appearance throughout the year.

- **Associate Pro Tip:** If an associate finds an Article to be useful or that they will reference often, they can add it to their favorites by clicking the star in the bottom right corner.
- **Vendor Partners:** While in stores, review your product articles with associates and help identify which resources may be useful to share with customers while selling.