

## Monthly Update: *Training Center*



May 2016



**BOSCH**  
Invented for life

### Bosch Dishwashers FAQ's...

**Bosch dishwashers feature quiet operation and sleek, modern design. Quality engineering ensures customers will get a quiet and dependable dishwasher, with strong performance.**

**Question:** Is there a difference in quality between an Ascenta and a main line dishwashers?

**Answer:** Most of the parts used in an Ascenta dishwasher are the same as what we use in our mainline models. They also go through our rigorous testing process at the factory, which enables us to be the most reliable dishwasher brand.

**Question:** How often do I have to check the filter?

**Answer:** The filtration system is a 3-part system that is self-cleaning. It should be checked periodically to ensure it is working properly and a dishwasher cleaner should be used to maintain the machine.

**Question:** How do I know the dishwasher is running with hidden controls?

**Answer:** The InfoLight® projects a red light onto the floor so the customer knows it's running and doesn't accidentally open the door before the condensation drying process is complete.

**Question:** Does condensation drying take longer than a traditional heated dry?

**Answer:** The condensation drying process is included in the cycle time and our average cycle times are in line with traditional heated dry dishwashers.

**Question:** Why does the Ascenta have a polypropylene bottom?

**Answer:** This hybrid tub design is used so we are able to offer an economical dishwasher line, while still being able to manufacture it at our factory in New Bern, NC. This bottom does not affect cleaning or drying performance.

**Question:** Where can I place dishes when using the half-load option?

**Answer:** This option is for loads that fill about half of the dishwasher's capacity. You are able to place dishes on any level of the dishwasher.

#### Did you know?

Bosch mainline dishwashers (300, 500 and 800 series) ship with pre-attached hoses. They have the option to be hardwired using the included junction box or can be plugged in using the Bosch 3-prong power cord that is an optional accessory (sold separately).



Model: SMZPC002UC  
Item: 530161

### Get Answers to your Bosch appliance questions...

For any additional questions on Bosch appliances, please contact our product specialists through our sales support website: [www.askboschlowes.com](http://www.askboschlowes.com) Live Chat: Mon-Fri 8:30AM to 5:00PM EST  
Outside of chat hours? Submit a question and receive a response within 24 Hours.