

Monthly Update: *Training Center*



Ascenta Dishwasher FAQ's...

Bosch Ascenta dishwashers feature quiet operation and sleek, modern design. Quality engineering ensures customers will get a quiet and dependable dishwasher, with strong performance.

Question: Is there a difference in quality between an Ascenta and a main line dishwashers?

Answer: Most of the parts used in an Ascenta dishwasher are the same as what we use in our mainline models. They also go through our rigorous testing process at the factory, which enables us to be the most reliable dishwasher brand.

Question: How often do I have to check the filter?

Answer: The filtration system is a 3-part system that is self-cleaning. It should be checked periodically to ensure it is working properly and a dishwasher cleaner should be used to maintain the machine.

Question: How do I know the dishwasher is running with hidden controls?

Answer: The InfoLight® projects a red light onto the floor so the customer knows it's running and doesn't accidentally open the door before the condensation drying process is complete.

Question: Does condensation drying take longer than a traditional heated dry?

Answer: The condensation drying process is included in the cycle time and our average cycle times are in line with traditional heated dry dishwashers.

Question: Why does the Ascenta have a polypropylene bottom?

Answer: This hybrid tub design is used so we are able to offer an economical dishwasher line, while still being able to manufacture it at our factory in New Bern, NC. This bottom does not affect cleaning or drying performance.

Question: Where can I place dishes when using the half-load option?

Answer: This option is for loads that fill about half of the dishwasher's capacity. You are able to place dishes on any level of the dishwasher.

Bosch Kitchen Suite Promotion...

Step your customer up to savings by helping them save 10%, via a Visa gift card, when they purchase 3 or more Bosch appliances!

Offer good, Now thru November 14th, 2015

For information on current rebates, visit the promotions & rebates tab on the askboschlowes.com website

July Scavenger Hunt...

Question:

How many tests does Bosch put each dishwasher through before it leaves the factory?

Directions:

Use the chat function at askboschlowes.com with the **#Bosch** to submit your answer.

Hint:

To find the answer, go to the askboschlowes.com website and use its training resources!

Winners: All correct answers received by **8/3/15** will be entered into a drawing for 1 grand prize and 10 runner-up prizes!

For any additional questions on Bosch appliances, please contact our product specialists through our sales support website: www.askboschlowes.com Live Chat: Mon-Fri 8:30AM to 6:00PM EST
Outside of chat hours? Submit a question and receive a response with in 24 Hours.