

## Monthly Update: Training Center



**April 2015**

### Custom Panel Dishwashers...

Help your customer to match their custom cabinetry with a Bosch dishwasher that will seamlessly integrate into any kitchen design and won't be seen or heard from.

#### Model # SHV68T53UC (800 Series) Item # 498027

##### Top Features

- 44 dBA
- InfoLight®
- 3<sup>rd</sup> Rack
- Detergent Tray
- Condensation Drying
- RackMatic®
- Touch Controls



#### Model # SHV53T53UC (300 Series) Item # 498060

##### Top Features

- 46 dBA
- InfoLight®
- Detergent Tray
- Condensation Drying
- AquaStop® leak protection
- RackMatic®
- Touch Controls



Dishwasher without a panel pictured

For more detailed information on these features, please see our February training blast.

### Need to Know Info...

#### Damage-Proof

Our unique condensation drying process eliminates the risk of steam damage over time to custom panel wood cabinetry and countertops. No steam is vented into the room and no outside air is pulled into the dishwasher, making it extremely safe and sanitary.

#### Installation

Everything needed to install a custom panel dishwasher is included in the box, except the panel itself. The panel will come from a cabinet maker to match all of the other cabinets. The panel installation will need to be done by a carpenter, as it is not included in a normal dishwasher installation.

#### Trouble Shooting

**Problem:** You have a custom panel dishwasher that is missing the template needed to install.

**Solution:** Contact the [askboschlowes.com](http://askboschlowes.com) site to have them order you a template. The actual template is needed for installation and can't be printed online.

#### Flush Installation

Because of the way Bosch dishwashers install, we are able to give your customer a flush fit that will completely integrate the dishwasher into the kitchen design.

#### Panel

These dishwashers can accept custom door panel weights ranging from 7 to 24 lbs, however, the dishwasher comes from the factory ready for a door weight of 11 to 18 lbs. If your custom panel is outside of this range, please contact customer service at 800-944-2904 for information on making that adjustment.

**Problem:** The door on the custom panel dishwasher will not stay down and keeps closing.

**Solution:** The springs on the dishwasher door are set to accommodate the weight of the panel you attach. If you have an open-item or the customer installs without the panel attached, the door won't stay open until a panel is attached.

For any additional questions on custom panel models, please contact our product specialists through our sales support website: [www.askboschlowes.com](http://www.askboschlowes.com) Live Chat: Mon-Fri 8:30AM to 6:00PM EST  
Outside of chat hours? Submit a question and receive a response within 24 Hours.